# Real example: how I filled the PacificSource Medicaid provider validation form

Eric Richers, LPC, CADC III · [practice name], Eugene, Oregon · solo telehealth counseling practice

Recreated from my own filing, redacted. Bracketed values are placeholders. Get the current blank form from PacificSource Community Solutions (sent by the contracting representative) at https://pacificsource.com/providers.

## What to notice

The CCO side of PacificSource sends this early, before the panel application, and it is mostly directory data: what you treat, what languages you speak, whether you take new patients, and your hours. Mine is dated 04/17/2024, when I was still a registered associate.

The copy I kept has my own name misspelled in two places. The name has to match the license and the NPI record to the letter, and a form you fill at speed is where it drifts. Proofread the name before anything else.

The 24-hour coverage question expects a plan, not a phone number. My answer was that 911 and 988 are written into the consent form; that satisfied the reviewer.

## Provider

| | |
|---|---|
| **Name** | Eric Richers (spelled correctly here; it was not on my copy) |
| **Credential** | Registered Counselor Associate, CADC III (at the time) |
| **NPI / Medicaid ID** | [NPI] / [Medicaid ID] |
| **Practice** | [practice name], [practice address], Eugene, OR |
| **Accepting new patients?** | Yes |
| **Wheelchair accessible?** | Yes |
| **Languages** | Spanish, German |

## Areas of interest

- ☒ Addiction / substance use
- ☒ Serious and persistent mental illness (SPMI)
- ☒ Trauma
- ☒ Borderline personality disorder
- ☒ LGBTQ+
- ☒ Corrections and prison re-entry
- ☒ Military and veterans
- ☒ Neurodivergent adults

## Hours

| Days | Hours |
|---|---|
| Monday, Tuesday, Wednesday, Saturday, Sunday | 7 a.m. to 9 p.m. |
| Thursday, Friday | 4 p.m. to 10 p.m. |

## 24-hour coverage

| | |
|---|---|
| **How do members reach care after hours?** | 911 and 988 are provided in the consent form |

## Attestation questions A through O

All answered No (sanctions, exclusions, license actions, convictions, and the rest).

| | |
|---|---|
| **Signature** | [signature] |
| **Date** | 04/17/2024 |